



Tran Tang &lt;tran.tang@jlahome.com&gt;

---

**Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622**

---

Jessica Jeng &lt;jessica.jeng@jlahome.com&gt;

Fri, Feb 13, 2026 at 9:53 AM

To: James Burford &lt;james.burford@ship8.com&gt;

Cc: Nancy Hattersley &lt;Nancy.Hattersley@jlahome.com&gt;, Ron Capranos &lt;ron.capranos@ship8.com&gt;, Department AP &lt;ap.dept@jlahome.com&gt;

Hi James:

I have never seen any fire alarm system with so many problems. This is approved. Please ask them to find the root cause to prevent from happening again. Thanks

Sent from my iPhone

On Feb 13, 2026, at 6:25 AM, James Burford <james.burford@ship8.com> wrote:

Jessica - Siemens sent me a time & material Work Authorization Form to have a someone come out to troubleshoot this. Can I get approval for a NTE of \$5000 for this? This should cover 2 techs for 1 full day of labor. This is a Not to Exceed, but requesting a full day incase they are not able to quickly determine the issue.

**SHIP8 INC.**

James Burford  
Regional Facilities Director  
[311 International Trade Pkwy](#)  
Port Wentworth, GA 31407

[www.ship8.com](http://www.ship8.com)  
C:912.507.7881

---

**From:** James Burford <james.burford@ship8.com>**Sent:** Thursday, February 12, 2026 3:37 PM**To:** Nancy Hattersley <nancy.hattersley@jlahome.com>; Jessica Jeng <jessica.jeng@jlahome.com>**Cc:** Ron Capranos <ron.capranos@ship8.com>**Subject:** Fw: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Jessica - Just wanted to give you a heads up on this one. We are having more issues with different SEP panels out in Wilmer. One of the alarms will not clear and are sending email notifications constantly today, 111 emails so far today since 11AM EST.



# SHIP8 INC.

James Burford  
Regional Facilities Director  
311 International Trade Pkwy  
Port Wentworth, GA 31407

www.ship8.com  
C:912.507.7881

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Thursday, February 12, 2026 12:07 PM  
**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Cc:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>; [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)  
<[dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)>; [southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)  
<[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

All - Need someone to come out here ASAP and look at the system. SEP 8 panel was installed yesterday, but we are now getting faults for SEP 4 panel and Ground Fault trouble that will not silence on the panel nor reset. See pics and emails we are receiving from the Monitoring company below - the emails are coming non-stop and again, the panel will not silence. Need help now please.

<image.png>

<image.png>  
<image.png>  
<image.png>

**John Poole**  
General Manager

o: 972-534-9451 | c: 254-258-4955  
[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
[www.nfiindustries.com](http://www.nfiindustries.com)  
2101 Millers Ferry Road Wilmer, TX 75172



On Thu, Feb 12, 2026 at 10:07 AM James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)> wrote:

Troy - I am still currently in an agreement with another company for the inspections. I have not been given any reasoning yet to justify an early termination of the agreement. My fear is that since we are currently having to stay on top of receiving services through Siemens, will it get better or stay the same? As I am seeing things right now, I do not feel comfortable that a switch will improve our service responses.

I can understand a higher cost and a slightly slower response since we are not in any contract, but we should not have to follow up on a request in order to get an update on a repair that is becoming aged. I would like to see an improvement in the services that we are paying for to feel more confident that Siemens is the right way to go.



**SHIP8**INC.

James Burford  
Regional Facilities Director  
311 International Trade Pkwy  
Port Wentworth, GA 31407

www.ship8.com  
C:912.507.7881

---

**From:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Sent:** Monday, February 9, 2026 1:58 PM  
**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>; John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>  
**Cc:** [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) <[dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)>;  
[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com) <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>  
**Subject:** RE: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Hi James and John,

I wanted to follow up following our service coordinator's clarification on your current projects. First, I sincerely apologize for the recent frustrations you've experienced. We take your concerns seriously and are committed to ensuring your facility is handled with the highest level of care moving forward.

To help provide more stability, I recommend moving forward with a TFLS service agreement. This would assign a dedicated Client Service Manager (CSM) to your account, ensuring our team knows your facility's specific needs intimately. By performing regular test inspections, we can take a proactive approach to identify deficiencies before they become emergency service calls.

Since your annual inspections are due in December, would you be open to reviewing a proposal in March? This would allow us to get you on the schedule for a semi-annual inspection in June 2026, ensuring you remain fully code-compliant without the last-minute rush.

Please let me know if you would like me to update your proposal, or if you have any other questions I can address personally.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

Smart Infrastructure

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

Dallas Service – [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
Dallas Fire Inspections - [southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services | Building X Cloud Services |  
[Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineered Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

---

**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Sent:** Monday, February 9, 2026 12:04 PM

**To:** RC-US Southwest Zone Quoted Service <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>; John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Cc:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>; RC-US Dallas Service <[dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)>

**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Troy - what is going on with Siemens? Yall are supposed to be a better company but it's starting to see like yell are in the same boat as our current monitor and inspection company....

Please advise as I know that you want our inspection business as well.

<image002.jpg>

James Burford

Regional Facilities Director

[311 International Trade Pkwy](#)

[Port Wentworth, GA 31407](#)

**C:** 912.507.7881

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>

**Sent:** Monday, February 9, 2026 12:50:12 PM

**To:** [southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com) <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>

**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>; Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>;  
[dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) <[dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)>

**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Troy/Suzie/Dierdre - I am probably confused here on what should have been accomplished when Braden came out today, so offer the following and hope someone can clarify:

Based on Suzie's notes below, I was under the impression that Braden would arrive today to install the repair part for SEP, and troubleshoot SEP 7 and 10. Braden, and Dierdre confirmed in a direct phone call that there is no repair part currently for SEP 8. Can someone clarify this specifically, as Suzie said in the email chain below that the part was to arrive in January.

Braden did troubleshoot and reset SEP 7 and SEP 10, but relayed to me that these 2 panels will need to be troubleshooted again when they go into trouble to confirm the faults, if any. My question on this... who do I notify when either of these two panels go into trouble so we can continue the troubleshooting/repair process?

Please keep in mind that I am very concerned with the fire suppression system and issues related to it as the fire marshall can shut me down, or at the very least, require additional cost for fire watch with these systems doen.

Thanks.

**John Poole**

General Manager

---

| o: 972-534-9451 | c: 254-258-4955  
<~WRD0001.jpg>

| [john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)

<~WRD0001.jpg>

|  
www.nfiindustries.com  
<~WRD0001.jpg>

|  
2101 Millers Ferry Road Wilmer, TX 75172  
<~WRD0001.jpg>

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Tue, Feb 3, 2026 at 10:53 AM [southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com) <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)> wrote:

Great. Thank you for confirming, John. I appreciate it. We will see you on the 9<sup>th</sup>. Braden should be onsite around 7:30 a.m.

Thank you,  
<image003.png>

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Tuesday, February 3, 2026 10:38 AM  
**To:** RC-US Southwest Zone Quoted Service <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>  
**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>; Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>; RC-US Dallas Service <[dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Yes, that works - thx

**John Poole**  
General Manager

|  
o: 972-534-9451 | c: 254-258-4955  
<~WRD0001.jpg>

|  
[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
<~WRD0001.jpg>

|  
[www.nfiindustries.com](http://www.nfiindustries.com)

<~WRD0001.jpg>

|  
2101 Millers Ferry Road Wilmer, TX 75172  
<~WRD0001.jpg>

---

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Tue, Feb 3, 2026 at 10:37 AM [southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)  
<[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)> wrote:

Hi John,

We can have Braden out on 2/9 to complete this work. Will that day work for you?

Thank you,

<image003.png>

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Tuesday, February 3, 2026 8:27 AM  
**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Cc:** RC-US Southwest Zone Quoted Service <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>; Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Any updates on a tech troubleshooting SEP 7 or 10, and SEP 8 repair part?

And not to be rude here, a real question: why does it take so long to get action on these items?

**John Poole**  
General Manager

---

| o: 972-534-9451 | c: 254-258-4955  
<~WRD0001.jpg>

| [john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
<~WRD0001.jpg>

|  
www.nfiindustries.com  
<~WRD0001.jpg>

|  
2101 Millers Ferry Road Wilmer, TX 75172  
<~WRD0001.jpg>

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Tue, Jan 27, 2026 at 12:13 PM Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)> wrote:

James and Troy - we now need someone to come out and check on the SEP 7 and SEP 10 panels... getting non-stop trouble condition reports from these 2 panels, as well.

**John Poole**  
General Manager

|  
o: 972-534-9451 | c: 254-258-4955  
<~WRD0001.jpg>

|  
[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
<~WRD0001.jpg>

|  
www.nfiindustries.com  
<~WRD0001.jpg>

|  
2101 Millers Ferry Road Wilmer, TX 75172  
<~WRD0001.jpg>

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Tue, Jan 20, 2026 at 7:48 PM James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)> wrote:

|  
Awesome thanks.

<image002.jpg>

James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

C: 912.507.7881

---

**From:** southwestzone5200.us@siemens.com <southwestzone5200.us@siemens.com>  
**Sent:** Tuesday, January 20, 2026 5:40:22 PM  
**To:** James Burford <james.burford@ship8.com>; John Poole <John.poole@nfiindustries.com>  
**Cc:** Templin, Troy <troy.templin@siemens.com>  
**Subject:** RE: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

James,

The supplier just got back to me and said it's preparing to ship. It should be in by the end of the week, I will reach out as soon as it comes in.

Thank you,

<image003.png>

---

**From:** RC-US Southwest Zone Quoted Service  
**Sent:** Tuesday, January 20, 2026 2:26 PM  
**To:** 'James Burford' <james.burford@ship8.com>; John Poole <John.poole@nfiindustries.com>  
**Cc:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <troy.templin@siemens.com>  
**Subject:** RE: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Hi James,

I'm sorry, I don't have any information at this time on the ETA for this order. I am waiting for the supplier to provide that information. I will relay over any updates as soon as I receive them.

Thank you,

<image003.png>

---

**From:** James Burford <james.burford@ship8.com>  
**Sent:** Tuesday, January 20, 2026 11:33 AM  
**To:** RC-US Southwest Zone Quoted Service <southwestzone5200.us@siemens.com>; John Poole <John.poole@nfiindustries.com>

**Cc:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <troy.templin@siemens.com>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Suzie, do you have any idea if this part will be available this month? I see you said you don't have an ETA, so I was just wondering if you had any idea on how long we could be waiting.

|

<~WRD0001.jpg>

James Burford

Regional Facilities Director

[311 International Trade Pkwy](#)

[Port Wentworth, GA 31407](#)

[www.ship8.com](http://www.ship8.com)

C:912.507.7881

---

**From:** [southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com) <[southwestzone5200.us@siemens.com](mailto:southwestzone5200.us@siemens.com)>  
**Sent:** Monday, January 19, 2026 12:11 PM  
**To:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>; James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Cc:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Subject:** RE: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System 5201039622

Good Moring John and James,

Thank you for reaching out. The part is currently on order for the attached scope of work. I don't have an ETA at this time, but I will reach out as soon as it comes in for scheduling. Please let me know if you have any questions or concerns in the meantime.

Thank you,

<image003.png>

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Monday, January 19, 2026 7:55 AM  
**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System

Any updates?

**John Poole**

General Manager

|  
o: 972-534-9451 | c: 254-258-4955  
<~WRD0001.jpg>

|  
[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
<~WRD0001.jpg>

|  
[www.nfiindustries.com](http://www.nfiindustries.com)  
<~WRD0001.jpg>

|  
[2101 Millers Ferry Road Wilmer, TX 75172](#)  
<~WRD0001.jpg>

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Wed, Jan 7, 2026 at 4:13 PM Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)> wrote:

John,

I will get with our operations and coordinator to see what the status is.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

*Smart Infrastructure*

[5800 Granite Parkway, Suite 600](#)  
Plano, TX, 75024

Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

[Dallas Service – dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
[Dallas Fire Inspections - southwestfireinspections.us@siemens.com](http://southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services | Building X  
Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineerd Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Wednesday, January 7, 2026 3:21 PM  
**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System

James or Troy - any word on when the SEP 8 panel will be replaced?

**John Poole**

General Manager

---

| [o: 972-534-9451](tel:972-534-9451) | [c: 254-258-4955](tel:254-258-4955)  
<~WRD0001.jpg>

| [john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
<~WRD0001.jpg>

| [www.nfiindustries.com](http://www.nfiindustries.com)  
<~WRD0001.jpg>

| [2101 Millers Ferry Road Wilmer, TX 75172](#)  
<~WRD0001.jpg>

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Wed, Dec 10, 2025 at 12:54 PM Templin, Troy <troy.templin@siemens.com> wrote:

Thank you, John,

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

*Smart Infrastructure*

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

Dallas Service – [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
Dallas Fire Inspections - [southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services | Building X  
Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineerd Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>

**Sent:** Wednesday, December 10, 2025 12:35 PM

**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Cc:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>

**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System

Troy - just got the scheduling call and set up a site visit for Monday, thanks.

**John Poole**

General Manager

|  
o: 972-534-9451 | c: 254-258-4955  
<~WRD0001.jpg>

|  
[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
<~WRD0001.jpg>

|  
[www.nfiindustries.com](http://www.nfiindustries.com)  
<~WRD0001.jpg>

|  
[2101 Millers Ferry Road Wilmer, TX 75172](#)  
<~WRD0001.jpg>

| | | | |  
<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Wed, Dec 10, 2025 at 12:34 PM James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)> wrote:

Can we make sure that they are trying to leave messages? I know that my apple phone is now screening calls prior to it actually going to my phone. One of their updates that is pretty neat.

|  
<~WRD0001.jpg>  
James Burford  
Regional Facilities Director  
[311 International Trade Pkwy](#)  
[Port Wentworth, GA 31407](#)

www.ship8.com

C:912.507.7881

---

**From:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>

**Sent:** Wednesday, December 10, 2025 1:09 PM

**To:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Subject:** RE: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System

Hi John and James,

My fire operations let me know that our service coordinator said she reached out but did not get back a response. If you would, the best way to handle this is for you to call the service coordinator at 972-751-5225. Please let me know if you have any issues calling this number for service.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

Smart Infrastructure

5800 Granite Parkway, Suite 600

Plano, TX, 75024

Mobile: 214-240-0747

Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

Dallas Service – [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**

Dallas Fire Inspections - [southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services | Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineerd Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

---

**From:** Templin, Troy (RC-US SI B ASM SW DFW S-FS)  
**Sent:** Wednesday, December 10, 2025 11:21 AM  
**To:** 'Poole, John' <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Subject:** RE: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System

Hi James and John,

You should have been contacted about scheduling this. I will contact our operations right now.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

*Smart Infrastructure*

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

[Dallas Service – dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
[Dallas Fire Inspections - southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services | Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineered Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Wednesday, December 10, 2025 11:08 AM  
**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Cc:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Subject:** Re: [EXTERNAL] RE: Multiple Reports of Troubled Condition for Fire Alarm System

James/Troy - where are we at with this? Haven't seen anyone or been contacted for appointment updates... and we are still getting notices of technical issues. thanks.

**John Poole**

General Manager

|  
 o: 972-534-9451 | c: 254-258-4955  
 <~WRD0001.jpg>

|  
[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)  
 <~WRD0001.jpg>

|  
[www.nfiindustries.com](http://www.nfiindustries.com)  
 <~WRD0001.jpg>

|  
 2101 Millers Ferry Road Wilmer, TX 75172  
 <~WRD0001.jpg>

| | | | |  
 <~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

On Tue, Nov 25, 2025 at 2:01 PM Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)> wrote:

Hi James,

I have contacted our operations and service department to check where we are at with this.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

Smart Infrastructure

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

[Dallas Service – dallasservice.us@siemens.com](http://dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
[Dallas Fire Inspections - southwestfireinspections.us@siemens.com](http://southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services |  
Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineerd Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

---

**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Sent:** Tuesday, November 25, 2025 6:26 AM

**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>

**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Subject:** Re: Multiple Reports of Troubled Condition for Fire Alarm System

Following up to see if this has been scheduled yet.

<image002.jpg>

James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

**C:** 912.507.7881

**From:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Sent:** Tuesday, November 18, 2025 5:02:55 PM  
**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>  
**Subject:** Re: Multiple Reports of Troubled Condition for Fire Alarm System

Thank you, James,

I have passed to my service department, and you will be contacted to schedule.

**Troy Templin**

*Fire Protection Life Safety Inspections and Service Division/Sr Area Professional/Sr Account Executive/Sr Sales Executive Fire Division/Nicet Inspections and Fire Sprinkler/Multi Licensed Inspector RME-I/FEL/FAL*

**SIEMENS Industry, Inc.**

*Smart Infrastructure*

8600 N. Royal Lane

Suite 100

Irving, TX 75063

24hr Service: 1-866-387-7136

Mobile: 214-240-0747

Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

---

**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Sent:** Tuesday, November 18, 2025 2:58:21 PM  
**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>  
**Subject:** Re: Multiple Reports of Troubled Condition for Fire Alarm System

Troy - approved for Time and Material with a Cap of \$6,000. Please keep John and myself informed on the status.

<image002.jpg>

James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

**C:** 912.507.7881

**From:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Sent:** Monday, November 17, 2025 3:37 PM  
**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Cc:** Nancy Hattersley <[nancy.hattersley@jlahome.com](mailto:nancy.hattersley@jlahome.com)>; Jessica Jeng <[jessica.jeng@jlahome.com](mailto:jessica.jeng@jlahome.com)>;  
Ron Capranos <[ron.capranos@ship8.com](mailto:ron.capranos@ship8.com)>  
**Subject:** RE: Multiple Reports of Troubled Condition for Fire Alarm System

Hi James,

It should be about the same, but faster. A customer can get a time and material ticket open for a certain max amount with a PO for troubleshooting. If the fire alarm techs can fix within that amount, they will. If what they find turns into something larger, we give a quote for that. This basically just speeds up the troubleshooting part. Our Fire Alarm Specialist standard rate for straight time for a technician is 271.00 an hour with a 4-hour minimum with 125.00 vehicle charge. When we get you signed up as a fire protection life safety test inspections service agreement, the rate changes to 216.78 a technician hour with a 2-hour minimum and 100.00 truck charge. For example: We usually send 2 techs 271 times 2 = 542.00 times 8 = 4336.00 plus 125.00 = 4461.00. I think that is about what our trouble shooting quotes have been. Then if you wanted to add some for a repair. We had one repair we got done for 6061.00 and the other repair got done within the troubleshoot quote for 3899.00. You would just give a PO for a certain amount at your discretion to start the troubleshooting service process.

I hope this helps.

I will also have a meeting with my fire service operations manager later on today, and I will ask about what can be done about the string of fire alarm service calls the system has had, and what solution is available.

Please let me know how you would like to proceed.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

*Smart Infrastructure*

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

[Dallas Service – dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
[Dallas Fire Inspections - southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services |  
Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineerd Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Sent:** Monday, November 17, 2025 12:47 PM

**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>

**Cc:** Nancy Hattersley <[nancy.hattersley@jlahome.com](mailto:nancy.hattersley@jlahome.com)>; Jessica Jeng <[jessica.jeng@jlahome.com](mailto:jessica.jeng@jlahome.com)>; Ron Capranos <[ron.capranos@ship8.com](mailto:ron.capranos@ship8.com)>

**Subject:** Re: Multiple Reports of Troubled Condition for Fire Alarm System

How much would a time and material cost? If it's found to be something from the previous trip would we still be billed?

<image002.jpg>

James Burford

Regional Facilities Director

311 International Trade Pkwy

Port Wentworth, GA 31407

**C:** 912.507.7881

---

**From:** Templin, Troy <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>

**Sent:** Monday, November 17, 2025 1:35:04 PM

**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Subject:** RE: Multiple Reports of Troubled Condition for Fire Alarm System

Hi James,

I checked into this with my fire service operations manager, and I was notified that the trouble and panel was clear of issues when the technician left. Would you like another quote to troubleshoot again, or we can dispatch on a time/material call? A time and material call is most likely faster because I would not have to book a repair job.

Please let me know. The message from my operations below:

"Troy,

Per the techs notes the system was normal when we left. Do they want another quote for troubleshooting, or do they want us to dispatch on a time/material call?"

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

*Smart Infrastructure*

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

[Dallas Service – dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
[Dallas Fire Inspections - southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

[24 hour Siemens Service Line : \(972\)-751-5225](tel:(972)751-5225) and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services |  
Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineered Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

**From:** Templin, Troy (RC-US SI B ASM SW DFW S-FS)

**Sent:** Monday, November 17, 2025 11:15 AM

**To:** 'James Burford' <[james.burford@ship8.com](mailto:james.burford@ship8.com)>

**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>

**Subject:** RE: Multiple Reports of Troubled Condition for Fire Alarm System

Hi James,

I will check into this.

Respectfully,

Troy Templin

Nicet II Fire Sprinkler Inspections & Layout

Fire Alarm FAL, Fire Extinguishers FEL, Inspector RME-I  
Senior Area Professional – Dallas TX

**SIEMENS Industry, Inc.**

Smart Infrastructure

5800 Granite Parkway, Suite 600  
Plano, TX, 75024  
Mobile: 214-240-0747  
Mail to [troy.templin@siemens.com](mailto:troy.templin@siemens.com)

[Dallas Service – dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com) / **972-751-5225 for service calls**  
[Dallas Fire Inspections - southwestfireinspections.us@siemens.com](mailto:southwestfireinspections.us@siemens.com) inspection scheduling

24 hour Siemens Service Line : (972)-751-5225 and email [dallasservice.us@siemens.com](mailto:dallasservice.us@siemens.com)

<image001.jpg>

Fire Protection Life Safety | Security | Building Automation | Mechanical | Digital Services |  
Building X Cloud Services | [Healthcare Accreditation for Fire, Automation, and Electrical Services](#)

Fire Alarm, Fire Sprinkler, Monitoring, Backflow Preventers, Fire Pumps, Fire Extinguishers, Exit/Emergency Lights, Kitchen Hood Suppression, Pre engineerd Kitchen Hood Suppression, Clean Agent Suppression, Fire Smoke Dampers, Fire Hydrants, Private Fire Service Mains, Water Storage Tanks, Vesda, Foam Water Sprinkler Systems, Water Spray Mist Systems, 3<sup>rd</sup> Party Fire Alarm, Standpipe and Hose System, Fire Doors, Smoke Control/Stairwell Pressurization, Distributed Antenna Systems, Nurse Call, Data Room Fire Protection Life Safety, Area of Refuge, Emergency Communication MNS.

**From:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Sent:** Monday, November 17, 2025 11:10 AM  
**To:** Templin, Troy (RC-US SI B ASM SW DFW S-FS) <[troy.templin@siemens.com](mailto:troy.templin@siemens.com)>  
**Cc:** John Poole <[John.poole@nfiindustries.com](mailto:John.poole@nfiindustries.com)>  
**Subject:** Fw: Multiple Reports of Troubled Condition for Fire Alarm System

Troy - please see John's comments below on the multiple calls for this SEP8.

<image002.jpg>

James Burford  
Regional Facilities Director  
311 International Trade Pkwy

Port Wentworth, GA 31407

C: 912.507.7881

---

**From:** Poole, John <[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)>  
**Sent:** Monday, November 17, 2025 9:11:23 AM  
**To:** James Burford <[james.burford@ship8.com](mailto:james.burford@ship8.com)>  
**Cc:** Flora Chu <[flora.chu@jlahome.com](mailto:flora.chu@jlahome.com)>; Jessica Jeng <[jessica.jeng@jlahome.com](mailto:jessica.jeng@jlahome.com)>  
**Subject:** Multiple Reports of Troubled Condition for Fire Alarm System

James - have received multiple calls daily, since Friday, of the SEP 8 troubled condition for the alarm system. Need someone action this ASAP, knowing that Siemens came out last week to replace batteries, as we cannot keep operating under these conditions... thanks.

**John Poole**

General Manager

<~WRD0001.jpg>o: 972-534-9451 | c: 254-258-4955

<~WRD0001.jpg>[john.poole@nfiindustries.com](mailto:john.poole@nfiindustries.com)

<~WRD0001.jpg>[www.nfiindustries.com](http://www.nfiindustries.com)

<~WRD0001.jpg>2101 Millers Ferry Road Wilmer, TX 75172

<~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg><~WRD0001.jpg>

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!

Please consider the environment before printing this e-mail.

This e-mail, including any attachments, contains information that may be privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or use. You are prohibited from disclosing, copying, distributing or otherwise using information in this e-mail if you are not the intended recipient. If you have received this e-mail in error, please notify me immediately by return e-mail or phone, and promptly delete this e-mail and all attachments from your system. Thank you!